

## FLINTSHIRE COUNTY COUNCIL

**REPORT TO:** **SOCIAL & HEALTH CARE OVERVIEW & SCRUTINY COMMITTEE**

**DATE:** **THURSDAY, 9 MAY 2013**

**REPORT BY:** **DIRECTOR OF COMMUNITY SERVICES**

**SUBJECT:** **TRANSITION UP-DATE**

### **1.00 PURPOSE OF REPORT**

1.01 To provide Scrutiny Committee with updated information on the progress of the Transition Teams sited within Disability Services (Adult Social Services).

### **2.00 BACKGROUND**

2.02 The transition team was formed in August 2012 and brought together resources from Children's Social Services and Adult Social Services, Learning Disability and Physical Disability Team.

2.03 Its purpose is to better support young people with a disability and their families through the process of becoming an adult, and all the choices and challenges that time of life brings.

### **3.00 CONSIDERATIONS**

3.01 The development of the team was ambitious and at the time, little information was available on an agreed process to introduce a transition process. Flintshire, therefore, formed a project team and implemented a Project Management approach to develop this service.

3.02 At its commencement the team consisted of a part time Manager, part time social worker and three part time support workers. The team are now staffed with:

- Part time Team Manager
- Half time Manager
- Full time Senior Practitioner
- 1.5 Social Workers
- 3 half time Support Workers
- 1 part time Community Care Officer
- 1 full time admin in a shared office

3.03 Typically, the team receive referrals from CIDS (Children's Services) for a young person aged 14-15. The transition team complete the relevant assessments, make contact with the young person and their

family to set objectives and agree future outcomes. These might include:

- Support to chose a college to apply to
- Support to join a youth club or learn to use a bus
- Funding application
- Finding out what services exist

3.04 A key worker is appointed to form a relationship throughout their time with the team, usually up to the age of 25.

3.05 Achievements by the Transition Team:

(1) Key Worker for each young person. Young people tell us this works very well for them and helps them build a relationship, learn about services and have someone to represent them. It also reduces duplication of information. Work load pressures will require consideration of further Social Worker capacity to support maintaining this standard.

(2) Improvement in performance – Welsh Government National Performance Indicators demonstrates the team performing well nationally.

(3) Staff Training – A programme of training has ensured the team meet required standards in all areas including Child & Adult Protection.

(4) New procedures and processes agreed for this specialist team.

(5) Positive feedback from young people and their families – families consistently support this model which over time and with stability will have an increasingly positive impact.

(6) Gaining a positive reputation – other local authorities have registered an interest in Flintshire's model and developing their own service.

(7) The team currently support over 100 people.

3.06 Continued Challenges:

The service continues to be challenged by the numbers and complexity of young people coming into the service and in insuring good links with other teams. The team are highly motivated and driven to provide an excellent service and achieve desired outcomes. An external review of this service has been agreed and the outcomes shared.

#### **4.00 RECOMMENDATIONS**

4.01 Scrutiny Committee to note the achievements of the team.

**5.00 FINANCIAL IMPLICATIONS**

5.01 Recognised workload pressure to be managed through resources within Transitions revenue budget.

**6.00 ANTI POVERTY IMPACT**

6.01 The team provides services based on age and eligibility does not negatively discriminate on any ground.

**7.00 ENVIRONMENTAL IMPACT**

7.01 None

**8.00 EQUALITIES IMPACT**

8.01 EIA completed

**9.00 PERSONNEL IMPLICATIONS**

9.01 None

**10.00 CONSULTATION REQUIRED**

10.01 None

**11.00 CONSULTATION UNDERTAKEN**

10.02 None

**12.00 APPENDICES**

12.01 None

**LOCAL GOVERNMENT (ACCESS TO INFORMATION ACT) 1985  
BACKGROUND DOCUMENTS**

None

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